

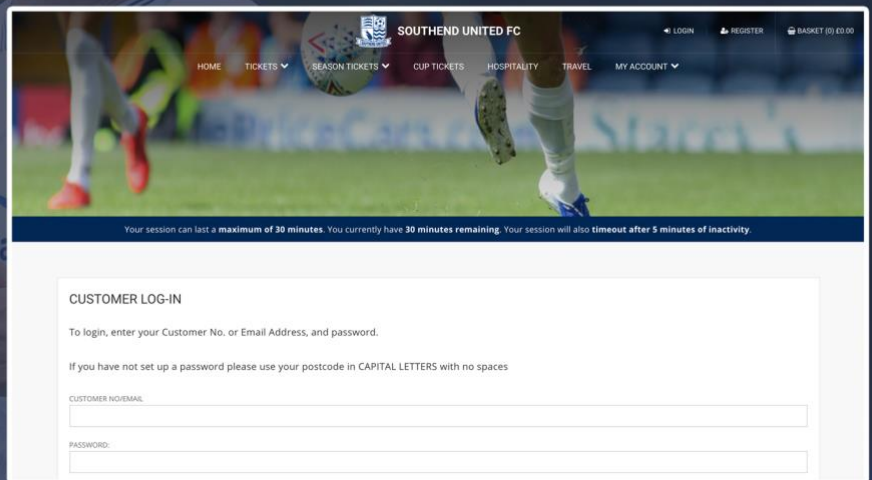


SOUTHEND UNITED AWAY TICKET PRIORITY SCHEME

STEP 1

LOG IN TO YOUR SOUTHEND UNITED TICKETING ACCOUNT USING YOUR CUSTOMER NUMBER OR EMAIL ADDRESS AND PASSWORD.

IF YOU DO NOT REMEMBER YOUR PASSWORD YOU CAN RESET IT USING A BUTTON BELOW THE LOG IN DETAILS SECTION, YOU WILL RECEIVE AN EMAIL TO UPDATE YOUR PASSWORD.

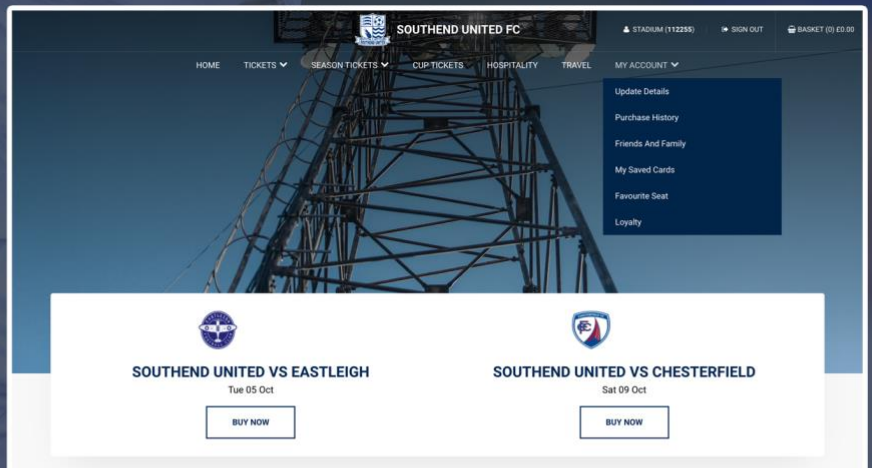


STEP 2

ONCE LOGGED INTO YOUR TICKETING ACCOUNT, CLICK THE 'MY ACCOUNT' BUTTON WHICH CAN BE FOUND ON THE MAIN HOME PAGE ON THE FAR RIGHT HANDSIDE OF THE SCREEN.

ONCE YOU HAVE CLICKED 'MY ACCOUNT', A DROP DOWN MENU WILL APPEAR AND AT THE BOTTOM OF THE DROP DOWN WILL BE 'LOYALTY'.

PLEASE CLICK ON LOYALTY.



STEP 3

YOUR LOYALTY POINTS WILL APPEAR IN THE BOTTOM RIGHT HAND CORNER OF YOUR SCREEN.

THIS WILL GIVE YOU AN UPDATE TO DATE FIGURE OF HOW MANY LOYALTY POINTS YOU HAVE ACCRUED THROUGHOUT THE SEASON AND WILL GIVE YOU AN UNDERSTANDING ON WHEN YOU'RE ABLE TO PURCHASE TICKETS TO AWAY MATCHES DEPENDING ON HOW MANY POINTS YOU HAVE.

